

Docket 05-0545  
EXHIBIT A

BILL STREET ADDRESS:  
BILL ALTERNATE LOCATION:  
BILL CITY:  
BILL STATE:  
BILL ZIPCODE:  
E-MAIL ADDRESS: ROSHELLJACKSON@HOTMAIL.COM HOME PHONE NO:  
773-881-9357 DAY-TIME PHONE NO: 773-307-4806 ACCOUNT NO:  
COMPANY NAME: PEOPLES GAS  
COMPLAINT: I AM WRITING TO COMPLAIN ABOUT THE FACT I AM  
BEING DENIED SERVICE FOR 2 BILLS TOTALING OVER \$3000 THAT  
I NEVER AUTHORIZED BE ESTABLISHED IN MY NAME. ACCORDING  
TO A MANAGER IN THERE CREDIT DEPT. THE 1ST BILL IS FOR  
7536 S PEORIA (CHICAGO) AND THIS ACCOUNT WAS ESTABLISHED  
IN 1989. BASED ON THE INFORMATION I RECEIVED IT IS  
APPARENT THAT A FAMILY MEMBER USED MY INFORMATION AND HAD  
THIS ACCOUNT ESTABLISHED I WAS NOT AWARE OF THAT FACT  
UNTIL I HAD MY CREDIT REPORT PULLED IN 1991. I COULD'NT  
FIGHT THE CHARGES BECAUSE I WAS A RESIDENT AT THE ADDRESS  
WHEN THE ACCOUNT WAS SET UP. SO I THOUGHT THE DEBT RULE  
OF 7 YEARS APPLIED IN THIS CASE, SO I WAS UNDER THE  
IMPRESSION CHARGES WOULD BE TOTALLY DISMISSED. THE  
SECOND ACCOUNT WAS CHARGED TO ME DUE TO DOCUMENTS THAT  
THE MANAGER CLAIMED THE OWNER OF 7926 S ELIZABETH  
(CHICAGO) WHO IS ROSETTA SANDERS BROUGHT INTO THERE  
OFFICES STATING OUR AGREEMENT WAS FOR ME TO PAY RENT AND  
COOKING GAS FOR THE BASEMENT APPARTMENT. MY COMPLAINT  
REGUARDING THESE CHARGES IS I WAS A TENANT ON THE FIST  
FLOOR WITH THE OWNER, IT WAS A 3 BED ROOM APARTMENT I  
LIVED IN THE MIDDLE BEDROOM AND PAID \$200 A MONTH ROOM  
AND BOARD. WHAT I AM ASKING YOU TO DO IN THIS MATTER IS  
SEEK MY DISMISSAL OF ALL SAID CHARGES DUE TO FRAUDULANT  
ACCESS TO MY PERSONAL IDENTIFICATION.

THANKS FOR YOUR ASSISTANCE IN REGUARDS TO THIS MATTER.

RUTH JACKSON

CONTACT DATE: 06-09-05  
COMPANY RESPONSE: THEY SAID BECAUSE THE CHARGES IN Y NAME  
AND SSN I AM RESPONSIBLE AND EXPECT FULL PAYMENT.

RELIEF SOUGHT: I AM ASKING FOR COMPLETE RESPONSIBILITY OF  
SAID CHARGES TO BE REMOVED BECAUSE I DIDNT AUTHORIZE THE  
ACCOUNTS TO BE SET UP.

PLEASE INVESTIGATE, CONTACT CUST AND ADVISE ICC

[END OF COMPLAINT INFORMATION]

[COMPANY RESPONSE]

RESPONSE NAME:

(Freeform Text Response)

[END OF COMPANY RESPONSE]

7/8/05